



### **Company Overview**

BluCurrent Credit Union is Springfield's largest credit union with 18,000 members, 5 branch locations, and over \$135 million in assets. BluCurrent provides affordable financial services to those who work or reside in a 10 county area of Southwest Missouri. Learn more at [www.blucurrent.org](http://www.blucurrent.org).

### **Position Description**

BluCurrent is seeking a full time Collector to control and collect late and/or delinquent consumer and real estate loan payments while balancing the goodwill of members with the overall business interests of the Credit Union. The candidate for this position should be professional with well-developed skills necessary for serving Credit Union members and projecting a positive image as a representative for the Credit Union.

### **Key Responsibilities**

- Contact members to determine the reasons for delinquency and assist them in bringing accounts current. The experienced Collector should have the ability to determine when to compromise and settle balances and when to initiate repossession or foreclosure proceedings. In the case of repossession, must have the ability to re-market autos including insurance claims, sale notices, auctions and direct sales.
- The Collector serves as a liaison with attorneys or agencies in handling repossession of collateral. Must be able to manage bankruptcies from initiation to discharge. Also assist in the foreclosure procedures when necessary.
- Additional responsibility must be able to maintain accurate repossession logs, bankruptcy files, charge-off lists, etc. Must be able to prepare detailed monthly reports of charge-off lists and produce summaries of each delinquent account for the Sr. V.P. of Lending and Board of Directors.
- Other Collector related functions not limited to those stated herein.

### **Requirements**

- Knowledge of all applicable collection laws and regulations.
- Good phone skills and negotiating skills required.
- Education up to the equivalent of a four year high school education with a least two years experienced in loan servicing or collection department.
- Intermediate mathematical skills required.
- Knowledge of Word, Excel and outlook a must!

**BluCurrent Credit Union** offers competitive wages, including Saturday differential, training and promotion opportunities and a complete benefit package.

### **To Apply**

Please submit resumes online to Lacey Stomboly, Human Resources Manager at [lstomboly@blucurrent.org](mailto:lstomboly@blucurrent.org). Or apply in person at 1770 W. Sunset Street, Springfield, MO.